DoIT
DIVISION OF INFORMATION TECHNOLOGY

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Division of Information Technology Newsletter
November 2015

Digital Strategy Business Partners Workshop

Tim Brooks, VP IT & CIO and Ryan Cameron address attendees of the Creighton University Business Partners Workshop, held recently at the Harper Center.
Read more

Creighton University Digital Strategy

Advancing *M*ission, Academics, *R*esearch, *I*nnovation and *O*perations (*MARIO*) through the development of people and creative use of technology.

Watch the MARIO introductory video below

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An Introduction to the
University Digital Strategy

ITIL (Information Technology Infrastructure Library)
ITIL has become a standard in IT Service Management, as it enables organizations to provide their services in a quality-driven and economical way. The framework's recent publication, published in 2011, offers guidance to best management practices.

Whether you're working towards certification or just gathering information on ITIL, here are some basic concepts and terms that will help familiarize with the core components of the ITIL exam.

Read more

We all know using unique, strong passwords is critical in protecting both our systems and identities. Unfortunately, this results in each of us having dozens and dozens of different usernames and passwords for our various accounts and services. While it may be tempting to store these passwords on a sticky note under your keyboard, the easiest and most secure storage method would be with a password manager. These password managers work by securely storing your passwords in an encrypted file sometimes referred to as a password vault. The only way for these passwords to be decrypted and displayed is for you to type the master password.

Here within DoIT, we offer an on premise service called Passwordstate. Passwordstate is a secure, web based password manager that allows for both individuals and teams to store, access, and share passwords. You can store passwords that are visible only to yourself, or you can choose to share your passwords with coworkers. It is integrated with Active Directory, so the only password you need to remember is your BLUE password. It is an easy and convenient way to document, store, and share all of your DoIT passwords. If you would like more information about Passwordstate, don't hesitate to email infosec@creighton.edu.

For more information on password managers please see this link:
http://www.securingthehuman.org/newsletters/ouch/issues/OUCH-201510_en.pdf

Training

Banner Query	Tuesday, November 10 9:00 – 11:30 a.m.	Click here to register.
Banner Student Navigation & Person Search	Tuesday, November 17 9:00 – 11:00 a.m.	Click here to register.
CUBuyplus Browsers/Shoppers:	Tuesday, November 24 9:00 am – 10:30am	Click here to register.

All sessions will be held in our LearnIT Lab facility, located in room L16 of Labaj (Labaj is located on 20th Street, across the street from the Harper Center. Enter the building from the northwest door on 20th Street). We are on the lower level of Labaj at the east end – watch for the signs!

If you have any questions, please contact Cherlyn Wilson at ext. 3520 or cherlynwilson@creighton.edu.

Typo3 Online Course
DoIT Training has completed a revised version of the Online Typo3 Content Management Training Course. This course is available to all who wish to learn more about Typo3 or would like a refresher on how to use it. The course provides only detailed specifics on how to access and update your website. To access the new course, please feel free to click on the following link.

https://blueline.instructure.com/enroll/KP7PGE

Join us for the November Breakfast Bytes presentation: DoIT Updates

Find out what is happening in DoIT. Hear the latest from Tim Brooks, Vice President and Chief Information Office and others as they update the Creighton Community on the MARIO Digital Strategy, the Service Desk, and other exciting developments in DoIT.

Date: Thursday, November 19
Time: 7:45 – 8:30 a.m.
Location: Skutt Student Center, Room 105

Refreshments will be served!

DoIT Spotlight

Babita Sivashanker, Network Engineer

Born in Sri Lanka, Move to United States 13yrs ago

Family:
Uthayan (married for 14 years)
Ananya (12 years old)

Hobbies:
Reading, Photography, Long slow walks, traveling

Favorite Food:
Spicy Northern/Southern Sri Lankan Food

Favorite Authors:
Stephen King, John Grisham, Matthew Reilly
There are lots of Tamil Language authors not going to list here.

Favorite Movie/TV Program:
I don't miss 007 movies, Marvels Agents of Shield, Green Arrow
Sleepy Hallow

Music:
I like classical Music especially Beethoven
I like to listen to Yanni and Enya
I Also like Tamil and Hindi songs
My first Language is Tamil and we watch lots of Hindi Movies from India so I like listen to those songs

Most interesting places you have traveled:
I love sculptures and Ancient Ruins and their architecture so always try to go to places where we can find ancient ruins buried with lots of history.
Sri Lanka – We have lots old ruins in places like Sigiriya, Pollonnaruwa
India-- Thanjavur and Thiruvananthapuram
England –Sailsbury castle and Scotland
Morocco – Essaouria – for Ocean

Favorite places here in Nebraska
Valentine—I love waterfalls and rivers (In Sri Lanka my first 6 years I lived near a waterfall and a river).

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Staff Technology Survey iPad Winner!

The staff technology survey is a component of the University Digital Strategy, and in collaboration with other data collected from Creighton students and faculty will help continue to guide the development of IT services and support at Creighton! At random, a survey participant was selected to win an Apple iPad. Shown above, Ms. Andrea Cotton a staff member in the CU Law Library collects her prize.

BluePrint is Creighton's Unified Student Print solution.
See the map

DoIT Share and Care
Caring for the Community Clothing Drive

The Heart Ministry Center runs a free food pantry, clothes closet, medical clinic, mentoring programs and other services. They provide 67,000 acts of assistance annually. Their mission "Providing food, clothing, healthcare and a way forward to people severely affected by poverty in the Omaha area", aligns with Creighton's mission of "cura personalis" care of the person. To see more about their programs and services check out their website www.heartministrycenter.org

This is a wonderful opportunity for DoIT to combine the missions of Creighton University and the Heart Ministry Center into a successful clothing drive.

Wellness Program

Congrats DoIT Staff! DoIT had the most percentage of participants is the Simply Well Health Screening this fall.

Pictured above: Interns Nels Carlson, Nate Brown, Zach Brown, Taylor Keesee and Daniel Rahav tell Business Partner Workshop attendees about recent RadLab projects on display.

Pictured above: RadLab's Jordan Bellanti and interns Haley Pethick and Will Brown tell about recent RadLab projects on display to Workshop attendees.

Pictured above: Intern Daniel Rahav, participated in the 2015 New York City Marathon. Way to go Daniel! **Below:** DoIT Specialty Services Interns Nick Billings and CJ Begalke are organizing electronic items from their recent recycling run.

Specialty Services Team

One important opportunity for the Specialty Services Team students is working with the electronics recycling process. This involves scheduling time with customers to pick up items for recycling, loading the items for transport, and then unloading here at the Murphy building. What is key to this process is sorting the items to ensure we are in compliance with EPA guidelines. Items that are considered electronics waste have to be properly separated, stored, and labeled.

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